JOB DESCRIPTION

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| **JOB TITLE:** | Supervisor Pools & Decks |
| **MANAGER’S TITLE:** | Housekeeping Manager |
| **DEPARTMENT NAME:** | Housekeeping |
| **REPORTS TO :** | Assistant Housekeeping Manager and above |
| **BASIC PURPOSE:** The Supervisor Pools & Decks supervises team members working on the open decks.  |
| **HIS/HER RESPONSIBILITIES INCLUDE, BUT ARE NOT LIMITED TO THE FOLLOWING:*** + Completion of special tasks as set by the onboard housekeeping management and reporting of problems performing these tasks.
	+ Supervision of housekeeping operation on open deck areas (verandas, external swimming pools, whirlpool areas etc) and supervision of team members working on the open decks.
	+ Training and development of team members.
	+ Ensure a safe operation on the open decks and maintain cleanliness of housekeeping cleaning equipment and lockers located in the open deck areas.
	+ Ensure that team members comply with the garbage management program, with particular emphasis on garbage separation.
	+ Report all maintenance issues to Assistant Housekeeping Managers.
	+ Follow USPH procedures as directed in The Vessel Sanitation Manual.
	+ Ensure that chlorine, bromide and PH levels in the pools and whirlpools are maintained according to the USPH requirements. Maintain the pool logs.
	+ Ensure that “Port Operation Restrictions” are followed during cleaning of the open decks.
	+ Ensure that swimming pools and water slide operations are supervised and monitored according to CCL policies.
	+ Ensure that swimming pools, towel counter, whirlpools and water slide are open and closed in timely manner.
	+ Supervision and control of the beach towel operation on the open decks.
	+ Ensure that all chemicals used on the open decks are properly labeled and stored.
	+ Ensure that deck chairs are properly stored and secured when not in use.
	+ Ensure that channels are being cleaned on a daily basis.
	+ Ensure that all stainless steel, brass and glass areas are free of salt and rust.
	+ Advice Assistant Housekeeping Manager immediately of any safety concerns involving guests and team members.
	+ Adhere to all Carnival Service Values at all times.
	+ Extend appropriate greeting to all guests and crew at every opportunity.
	+ Apply hospitality standards at all times in guest and crew areas.
	+ Follow all safety regulations (boat drills, safe operation of RWF etc.) during the course of duty.
	+ Follow all environmental, USPH and HESS - MS procedures as applicable for position.
	+ Follow up Time and Attendance policy.
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| **REPORTING RELATIONSHIPS:** Assistant Housekeeping ManagerSenior Assistant Housekeeping Manager Housekeeping Manager  |